



Dear Guest

Thank you for choosing La Finca as your accommodation for your stay in Spain. Before you arrive you are asked to read our *arrival information and house rules* - to ensure that you have a pleasant stay at La Finca!

Before you arrive:

1. Arrival time

Please advise us and the Villa Manager **at least 14 days** prior to your arrival of the exact number of people staying as well as of your arrival and departure times. This is to make sure that the **Villa manager** will be present at La Finca to welcome you and give you the necessary information. When you leave the airport or at least one hour prior to your arrival at La Finca (earliest check-in 16:00), send the Villa Manager a text message (or call), since he doesn't live at the property. If your flight is delayed please let him know as well! Earliest time of **arrival is 16.00**. Latest **departure time is 10.00**.

2. La Finca is a private villa

Please be aware of that La Finca is a private villa and that you have neighbours. This means that noise has to be held at a reasonable level at all times. Especially after 23.00 there can be no music or loud conversations on the patio or around the pool. The owners have a responsibility to neighbours and local authorities that these rules are kept.

3. Own risk

All facilities are used at your own risk. We, the Letter, cannot be held responsible for any accidents, injuries, loss or theft that occurs during your stay. All outside doors should be kept locked when leaving the property. You, the Renter, are responsible for having **read our rental conditions** and house rules and for informing your fellow travellers of the contents.

4. Water and household supplies

For drinking water you need to buy your own bottles, if you do not want to drink the tap water. It is advisable to bring some water to La Finca when you arrive. If you arrive late on a Saturday please be advised that the Supermarkets generally are closed on Sundays. We supply a limited quantity of toilet paper, dishwashing tablets, detergents and hand soap. If you finish an item you need to buy more yourselves.

6. Welcome package

If you wish you can book a welcome package for 12 € per person, which includes the first breakfast, coffee, tea and water (minimum of 10 persons).

7. Towels and linen

All rooms are provided with towels and linen. The kitchens are provided with tea towels. You need to bring your own bath towels for the beach.



8. Shopping

The closest supermarket (“Mercadona”) is located in Jávea 2 km away. Most shops and supermarkets are closed on Sundays, therefore it is advisable to order a *welcome package* or to bring your own breakfast if you are arriving late on a Saturday. There is one (small) supermarket open on Sundays - Saladar (direction Cap De La Nau).

9. Security deposit

The purpose of a security deposit is to ensure that funds from you are available prior to arrival should the villa NOT be left in the same condition to that it was when you arrived. If any items, furniture or equipment are broken or damaged during your stay you are asked to advise the Villa Manager.

Examples of things that could be a cause for security deposit charges.

- Additional housekeeping required to clean up an excessively dirty villa.
- Repair and/or replacement of damaged furnishings.
- Repair and/or replacement of broken equipment or items.
- Replacement of permanently soiled linens/towels.
- Clean up & removal of garbage left in villa or on the property.
- Failure of following our house rules.

Our advise is always “to leave the villa as you found it” so that you can avoid security deposit issues. We complete our post-guest inspection within 72 hours of your departure. An email notification is sent to the guest detailing security deposit charges.

La Finca House Rules

Guests at La Finca are asked to read our house rules carefully as breaking these rules might result in dissolution of the booking agreement and loss of the security deposit.

A. Number of guests

The property may not be occupied by more persons than stated in the booking confirmation if not otherwise agreed (even at a single event).

B. Noise

Outside music or noise **after 23.00** is not permitted.

C. General Cleaning

To avoid ants and insects in your holiday home during your stay, you need to keep all areas clean at all times. Don't leave any food or drinks unsealed or in the open. There is cleaning equipment available in both villas. Upon departure, the tenant commits to returning the Villa's in a generally clean state – See our separate departure information provided in the villas (or information from the Villa Manager).

D. Garbage

There is no garbage collection in Jávea, therefore the guests are responsible for bringing all the garbage to the large grey garbage containers located on the side of the main roads. For temporary storage there are garbage bins on the parking lot. At least once a day bring the garbage to the bins



located alongside the roads to avoid smells and insects/animals. When departing La Finca make sure that no garbage is left inside the villas or on the premises.

E. Opening and locking doors

To open and lock the doors you need to pull up the door handle before you turn the key. Please keep track of your keys since loss of keys will result in change of locks and you will be charged from your deposit accordingly.

F. Furniture and parasols

Indoor furniture and soft furnishings are not to be used outside on the patio or near the pool. Sun- parasols have to be **folded at night and when leaving the premises**, due to sometimes sudden strong winds. Cushions for outside chairs should be kept inside when it is raining and/or when you leave the premises.

G. Laundry room

The laundry room has 3 machines. 2 washing machines and 1 dryer. Please read the instructions before use. There are clothing lines for drying outside and washing detergent is available in the laundry room. When using the dryer make sure the door of the laundry room remains open at all times otherwise the drying will not succeed!

H. Barbeque

If you want to have a barbeque there is an outside kitchen with a gas BBQ (gas bottles are available). Do not forget to clean the BBQ's between use and before departure.

I. Electrical equipments

You are not allowed to touch any of the main electrical equipment or mechanisms concerning air conditioning units, central heating, pool system or water without the owner's permission. You will be charged for any damage to the equipment as well as a service charge to reset the system.

J. No smoking or pets

Smoking is strictly prohibited in all inside areas. Pets are not allowed on the premises due to guests with allergy.

K. Swimming pool and Jacuzzi

Ensure that children are always accompanied by an adult in the swimming pool area. Do not let children wander alone in the garden, pool area or on the roof terrace. The swimming pool is only 1.4 meter deep, hence NO DIVING. Use the shower located on the patio and remove sun lotion before use of the pool and Jacuzzi. Not more than 10 persons should simultaneously make use of the pool and no food or drink is allowed.

Thank you for respecting our house rules. We wish you a very pleasant stay at La Finca!

Sincerely
Magnus Quensel and Lodewijk Kuijt